**Marcial Mack**

# Assist host or hostess, Write patrons' food orders - Maggiano's Little

**Italy, Restaurant**

Milwaukee, WI

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WORK EXPERIENCE

# Order Selector/ forklift operator

General Pet Supply - Milwaukee, WI

<p>Responsible for filling customer orders and delivering them to the delivery platform in a manner that meets company standards for safety, security and productivity. Manages pick ticket orders from warehouse staff and management and physically pulls inventory from the shelves to ensure accurate delivery of warehouse products. Responsible for using a forklift or other equipment to load, unload, move, stack, stage, and count product and materials also accountable for the safe and efficient operation of the vehicle and may also be required to perform order filler and checker duties.</p>

# Assist host or hostess, Write patrons' food orders

Maggiano's Little Italy, Restaurant -

February 2012 to December 2016

on order slips, memorize orders, or enter orders into computers for transmittal to kitchen staff, Serve food or beverages to patrons, and prepare or serve specialty dishes at tables as required, Check with customers to ensure that they are enjoying their meals and take action to correct any problems, Prepare checks that itemize and total meal costs and sales taxes, Remove dishes and glasses from tables or counters, take them to kitchen for cleaning, Perform cleaning duties, such as sweeping and mopping floors, vacuuming carpet, tidying up server station, taking out trash, or checking and cleaning bathroom

# Kitchen Staff

Maggiano's Little Italy, Restaurant - June 2014 to September 2014

Clean and sanitize work areas, equipment, utensils, dishes, or silverware, Load dishes, glasses, and tableware into dishwashing machines, Receive and store food supplies, equipment, and utensils in refrigerators, cupboards, and other storage areas, Assist cooks and kitchen staff with various tasks as needed, and provide cooks with needed items, Remove trash and clean kitchen garbage containers

# Package Handler

FedEx -

April 2011 to June 2012

Install protective devices, such as bracing, padding, or strapping, to prevent shifting or damage to items being transported, Maintain equipment storage areas to ensure that inventory is protected, Pack containers and re-pack damaged containers. Sort cargo, loading and unload

Professional Experience

# General Cleaner

CleanPower, Summer Maintenance - May 2009 to September 2010

Service, clean, or supply restrooms, gather and empty trash. Clean building floors by sweeping, mopping, scrubbing, or vacuuming. Mow and trim lawns and shrubbery, using mowers and hand and power trimmers, and clear debris from grounds. Dust furniture, walls, machines, or equipment. Notify managers concerning the need for major repairs or additions to building operating systems. Remove snow from sidewalks, driveways, or parking areas, using snowplows, snow blowers, or snow shovels, or spread snow melting chemicals

# Summer Youth Worker

Boys & Girls Club -

June 2010 to August 2010

Enforce rules and regulations of recreational facilities to maintain discipline and ensure safety, manage the daily operations of recreational facilities, administer first aid according to prescribed procedures, and notify emergency medical personnel when necessary, Organize, lead, and promote interest in recreational activities such as arts, crafts, sports, games, camping, and hobbies. Greet new arrivals to activities, introducing them to other participants, explaining facility rules, and encouraging participation. Complete and maintain time and attendance forms and inventory lists.

EDUCATION

# Diploma in General Studies

Messmer High School & Milwaukee Area Technical College August 2005 to May 2010

SKILLS

Selector, Pallet Jack, Order Selector, Order Puller, Picker Packer

CERTIFICATIONS/LICENSES

# Driver's License Forklift Certified